

TravelClear

Traveling safely with pre-existing medical conditions

What is TravelClear?

TravelClear is an optional additional premium you can pay for your travel insurance to have your pre-existing medical conditions covered whilst you travel. It's quick and easy to get. No forms. No medical certificates. For most people it's just takes one phone call to arrange cover.

How do I take out TravelClear Insurance?

Taking out TravelClear insurance for your pre-existing medical conditions is easy. Just follow these steps:

Step One: Contact your Travel Agent and ask them to arrange a TravelClear Quote

The first step in getting cover for your existing medical conditions is to contact your Travel Agent. They will initiate a quote for standard SureSave travel insurance for you and give you your own personal application number for a TravelClear quote.

Step Two: Read the Product Disclosure Statement

Your Travel Agent will give you a copy of the SureSave Product Disclosure Statements or 'PDS' at the time they give you your quote for standard Travel Insurance. You should read the PDS carefully before you call us.

Step Three: Make sure you have all the information you will need for your call

Before you call TravelClear, many people find it helpful to:

- Make a list of your Medical Conditions** – this can help you to make sure you don't forget anything. Also, if you need to check the name of your condition with your doctor, do this prior to calling.
- Find out what the Cancellation value of your trip is** – this is the amount it would cost you to cancel your travel plans on the day you leave. Your Travel Agent can help you with this.

Step Four: Call TravelClear on 1300 763 872

You can call TravelClear Mondays to Fridays from 9am to 7pm. Most calls take less than 10 minutes, but you should allow extra time, just in case! For most Customers, we will be able to provide you with a quote over the phone using our medical diagnostic tool. In some cases however, we may need to refer your information to an Underwriter for further review. If this happens, we will get back to you within 3 working days to let you know the Underwriter's decision.

Step Five: Purchase your TravelClear Policy

Once you know your TravelClear premium, you can purchase your TravelClear policy either directly from TravelClear or through your Travel Agent.

Step Six: Travel Safely!

You can now travel safely with the peace of mind that TravelClear insurance gives you.

Further Information?

Need more information? Contact your Travel Agent or call TravelClear directly on 1300 763 872.